INFORMATION PAPER

NGWV-HRO-AGR 7 June 2018

SUBJECT: Active Guard Reserve (AGR) Demobilizations

1. PURPOSE. Address common issues regarding individual and unit AGR Soldier Redeployments.

2. De-mobilization Concerns.

 a. Issue. Soldier gets kicked out of the Active Component (AC) pay system. There have been instances in which an AGR Soldier is removed from the Active Component pay system because of a simple yet long impacting action in the TRANSPROC system. When out processing through the personnel section of the demobilization site, ensure the human resource (HR) specialist (civilian or military) understands the individual is a Title 32 AGR Soldier. Ensure that the HR specialist checks the YES block in TRANSPROC when asked if the individual is demobilizing. It is critical throughout the process that HR Specialists and Finance Specialists understand which personnel are AGRs.

 b. Issue. AGR Continuation Orders. Once an AGR returns from deployment, and receives a DD 214, it is imperative that the Unit/Soldier immediately submits the DD 214 to HRO-AGR in order for a set of AGR orders to be published; this is to ensure no break in active service.

 c. Issue. TRICARE Reenrollment. The returning AGR may have to deal with two potential issues with TRICARE. One issue is that the Soldier may have to realign his/her primary care provider and another issue is that the AGR will have to reenroll in TRICARE Prime Remote. The AGR Soldier is covered under TRICARE while on Title 10 and will continue coverage under the T32 AGR program. It is essential to get the redeploying Soldier’s DD 214 so that a new T32 AGR order will be issued without a break in service. The AGR Section will complete the order for the Soldier and the Army G1 updates the individual in SIDPERS. The Soldier will have to go to the TRICARE website reenroll and review DEERS to ensure that all family members are annotated properly. Reenroll: <http://www.tricare.mil/mybenefit/home/overview/Enrollment>

To verify your current DEERS information:

<http://www.tricare.mil/mybenefit/home/overview/Eligibility/DEERS/Updating>

3. Contact information for the HRO-AGR Section and the Family Assistance Center:

AGR Manager: 304-561-6424///AGR Actions: 304-561-6679

Family Assistance Center: 304-561-6828/6831